



### What is the flag for?

The flag should be placed in your yard where the tree is to be planted. You should receive one flag for each item to be planted. If you have purchased different varieties of trees or shrubs, the type of each should be written in permanent marker on each flag. These flags will guide the locate company and our planting crew where you want your tree(s) or shrub(s) planted.

### What is a locate?

A utility locate is legally required before all plantings to verify that there are no electric, cable, telephone, water or gas lines obstructing the area where the trees/shrubs are to be planted. The request for the locate must be made by Wallace's since we are completing the work. You should not contact the locate company.

Our goal is to ensure a successful installation of your plants.

If you have additional questions, please contact us at 563-332-4711 or [wallacesgreenhouse@gmail.com](mailto:wallacesgreenhouse@gmail.com)

**Thank you for shopping at  
Wallace's!**

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# WALLACE'S TREE PLANTING GUIDE





Thank you for choosing Wallace's to plant your new trees/shrubs. You should receive the following three items at purchase – your receipt, your warranty card, and a flag.

Please take some time to read over your warranty, and remember to keep it and your receipt for a full year following planting. Please read over these frequently asked questions on our planting process.

If the locate company determines that there is a problem, they will inform Wallace's, and we will contact you. This locate must be completed, regardless of past locates for previous/simultaneous projects. There is no charge for this service. They will not identify or mark irrigation, invisible fence lines or privately installed gas lines (such as for an outdoor gas grill). It is the responsibility of the homeowner to mark where these lines are on the property.

#### **What if there is an old tree in the place where my new tree is to be planted?**

Please let us know at the time of purchase if this is the case. The customer is responsible for removing previously planted dead or unwanted plant material from the area in which a tree or shrub is to be planted. Old tree stumps should be completely removed, or ground out to a level of at least 36 inches below ground level. Failure to do so will delay your planting. Wallace's can recommend several contractors to remove trees or stumps.

#### **When will my tree be planted?**

Tree/shrub plantings are completed in the order of purchase. (2-4 weeks average time.) The planting schedule is dependent on a number of factors – such as a successful locate, weather conditions, availability of planting crew and equipment and extent of planting job. For example, to minimize shock to the new planting, we avoid planting in extreme heat. After excessive rains, we may delay to avoid damage to your property by heavy equipment.

#### **Will my tree be staked?**

Wallace's does not stake trees unless requested by the homeowner. There is an additional fee for staking.

#### **Do I need to be home for the planting?**

No. We will contact you by phone 1-2 days before your planting is scheduled to confirm that the flag(s) are in place. Customers that wish to be present for planting often request a specific date and/or time. Unfortunately, for the same reasons mentioned above, we cannot provide an exact planting time. Please let us know if there are specific concerns such as locked entry gates, dogs in the yard, etc.